

BOB ICB BOARD MEETING

Title	Patient Story – Carer Passport update from the Buckinghamshire Healthcare NHS Trust (BHT)		
Paper Date:	07 November 2024	Meeting Date:	19 November 2024
Purpose:	Discussion	Agenda Item:	06
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Executive Summary

Carers can play a vital role in supporting patients and know the needs of that person best.

There is a growing body of research that has suggested a correlation between greater carer involvement and improved nutrition and reduced falls for patients in hospital. There is also a recognition that carers play a vital role in improving patient outcomes, reducing length of stay in hospital and reducing the financial burden the NHS. Carers should be supported to be involved in care giving, making decisions and care planning with the agreement of the patient and the carer. Carers have a right under the Health and Care Act 2022 to be involved in decisions about discharge.

The BHT Carer Passport allows carers to agree with colleagues about what care they want to assist with. Launched in Carers Week in June 2024 all inpatient areas at the trust were provided with carer lanyards and badges. The carer passport Standard Operating Procedure (SOP) and accompanying materials, the carer agreement and carer leaflet are available to be downloaded by colleagues from the Trusts intranet site. This story was shared at the BHT Trust Board in July 2024 public meeting.

The work that BHT have undertaken will be used to help the ICB develop a Carers Strategy as part of our commitment to embracing the work of carers do to help with personalised care and codesigning the services we commission. It is anticipated that by 2035 there will be 11% more carers supporting more complex health needs. The 10 year plan is expected to place greater recognition on the role of carers and the NHS constitution is being updated to reinforce the importance of carers.

Thank you to Annabelle, Colin and Pamela for sharing their story with us today.

Link to Carer Passport patient experience film:

<https://www.youtube.com/watch?v=Kw9rIAKrDpc>

Action Required

The BOB ICB Board are asked to note the benefits of the Carer Passport and its impact on patient experience at BHT.

Date/Name of Committee/ Meeting, Where Last Reviewed:	BHT Quality and Clinical Governance Committee, 18 September 2024
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