



About us

Healthwatch Reading is your health and social care champion for change.

Under the Health and Social Care Act 2012 Healthwatch must be commissioned in each area.

We have statutory obligations under the Local Government and Public Involvement in Health Act 2007.

We have political independence and are independent of decision-making.

The Advocacy People is commissioned as host to provide Healthwatch Reading as part of a portfolio of several Healthwatch services it maintains.



Our vision

To bring closer the day when everyone gets the care they need.



Our mission

To make sure that people's experiences help make health and care better.



Our values

- **Listening** to people and making sure their voices are heard.
- **Including** everyone in the conversation especially those who don't always have their voice heard.
- **Analysing** different people's experiences to learn how to improve care.
- **Acting** on feedback and driving change.
- **Partnering** with care providers, Government, and the voluntary sector – serving as the public's independent voice.

Your Healthwatch team



**Alice
Kunjappy-
Clifton**
Lead Officer



Jamie Evans
Area Director
Healthwatch
Berkshire West



**Zainab
Koroma**
Engagement
Officer



Asmita Irom
Digital
Engagement
Officer



Tariq Gomma
Engagement
Officer

Partner with us to make meaningful change

- Bring Healthwatch in early. Talk to us before key decisions and any change is made.
- We are an independent partner with no axe to grind; we are the necessary critical friend.
- Work with us to tackle the issues.
- Listen to us and take our advice.
- Open doors for us – direct the public, departments and other organisations to us.
- Invest in us, support us financially, commission us for your project work – our work delivers value (and costs money).

Types of extra project work we offer

- Community Research
- Community events
- Community engagement
- Service user feedback and consultation
- Evaluation of services
- Focus groups
- Workshops
- Advisory capacity

With ready-to-go project models and budgets, we can move forward quickly and effectively.



We can help you to...



Amplify the public voice: Our network connects you to the communities you serve ensuring meaningful engagement and consultation.



Build trust & reach communities: We can help you engage with communities and foster stronger relationships within these communities.



Bring people together: We can facilitate discussions with voices you may struggle to reach.

We can help you to...



Drive positive change: We provide the insights—you have the power to make transformation happen.



Support continuous improvement: Our expertise helps you refine and enhance your services and quality of care over time.



Save time and resources: We can be commissioned to conduct extra research, evaluations, workshops, focus groups etc. on your behalf, delivering valuable insights from the public.

You will benefit...

- ✓ **Trusted & independent:** Insights from a respected independent statutory body.
- ✓ **Community reach & engagement:** We are a respected and a well-connected voice within local communities, including diverse communities.
- ✓ **Actionable insights:** Our research and engagement translate into actionable recommendations that can drive real change to services and care.
- ✓ **Influence and impact:** We work closely with local authorities, NHS bodies, and care providers, ensuring your work aligns with public needs and priorities.
- ✓ **Stronger decision-making:** By incorporating lived experiences, we help organisations develop services that truly work for the people who use them.
- ✓ **Compliance & accountability:** We support organisations in meeting statutory duties around public involvement and consultation.

Think Healthwatch!

Our role as an independent organisation offers you the opportunity to demonstrate your commitment to scrutiny and effective feedback.

We ask...

When you are considering any service design, review of delivery, or public engagement project, involve us from the start – **think Healthwatch!**

We'll either know about the themes relevant to your project, or we're the best placed people to find out.

We're all working toward the same goal: improving health and social care for everyone

2025-2026 work plan

A) Primary Care

- Communication about the new way of working in GP surgeries
- IT system coding in primary care

2. Women's Health

- 6/52 week post-natal checks
- Young women and sexual health
- Women's health pilot project

Thank you

