

# Reading Patient Voice Group Draft Minutes

**BOB** Integrated  
Care System

Reading locality

Treasurer: Jill Lake      Information Officer: Tom Lake  
Membership Officer: Tom Lake      Data Officer: Francis Brown

## 1 Welcome and Apologies

Date	21st January 2026
Location	Committee Room 4b, Civic Offices, Reading & online
Present	Alan Porton George Mathew, ACRE John Wakeford, Helena Turner, University Health Centre Raymond Emmet, Sarah Weeks, co-vice chair Balmore Park Surgery PPG Kamal Bahia, BOB ICB Fiona Price, Age UK Berkshire Zainab Koroma James Penn, Milman & Kennet Kevin Boyle, Melrose Surgery Paul Williams, University Health Centre Jill Lake, Pembroke Surgery Cathy Cousins, Pembroke Surgery John Walford, University Health Group Adrian Barker, West Berks Patient Voice John Missenden, Melrose Surgery Douglas Findlay, Pembroke Surgery Geoffrey Million, Balmore Park David Cooper, University Health Centre Tom Lake, Pembroke Surgery Tomiko Morley, University Health Centre Francis Brown, Balmore Park Brian Morley, University Health Centre Deirdre Drukker, Longbarn Lane Tony Lloyd, Wokingham Patient Voice Mark Drukker, Longbarn Lane Anna Harrington Catherine Mustill, Emmer Green Karen Swaffield, Strawberry Hill Monica Charles, Shinfield and South Reading
Apologies	Alex Kardaal, The Advocacy People



## 2 Activities

### 2.1 Action Log

No.	Action	Date	Who	Status
3	Follow up problem with audibility of calling of names in A&E waiting room	24oc16	Sunila Lobo	Formal question posed
5	Coordinate with Simon Shaw on project to report on Berkshire West PPGs	25fe19	members engaged with PPGs	pending
7	Explain the GP Improvements Programme	25sp24	Alice Kunnjappy-Clifton	pending
8	Is Johns Hopkins same as Frailty index?	25oc15	Catherine Mustill	pending
9	Carry out analyses of patient experience measures at corporate GP practices, trust-run GP practices and IMO-run GP practices	25oc15	Francis Brown	pending
10	Contact Reading Public Health about patient experience measures at GP practices	25oc15	Tom Lake and Francis Brown	pending

### 2.2 Suggested Meeting Topics

1	How does a GP practice work?	24oc16	In survey
2	Resuscitation, DNACPR, choices and forms	24oc16	In survey
3	Hydrotherapy - how did we get to this?	24oc16	In survey
4	Weight management - drugs and lifestyle	24oc16	In survey
5	NHS 10-year plan	24oc16	In survey
6	Meet Dr Ben Riley, BOB CMO and sponsor for Berkshire West	24oc16	In survey
7	Meet Matt Rodda MP	24oc16	In survey
8	Diabetes including social aspects	25fe19	In survey
9	Virtual Wards	25fe21	In survey
10	Johns Hopkins model for classifying patients	25fe21	Pending
11	Process Improvement at RBH	25fe21	Pending

## 3 Presentation by BOB ICB Director of Partnerships

Dan Leveson, supported by Helen Clark, partnership lead for Berkshire West, gave a presentation - please see attached files on [this web page](https://rpvg.org.uk/node/789) <https://rpvg.org.uk/node/789>.

## 4 Presentation by Beverley Nicholson

Beverley Nicholson, Integration Programme Manager for Reading Borough Council, gave a talk about a pilot programme funded by NHS South East on neighbourhood care for frail elderly. please see attached files on [this web page](https://rpvg.org.uk/node/789) <https://rpvg.org.uk/node/789>.

## 5 Discussion

There was a question and answer period, but unfortunately not recorded.

It was proposed that Beverley Nicholson could give a talk about the pilot project when it was complete.